

# BOOKING FORM



## ZEPPELIN TRAVEL

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ATAS No. A10613 • ABN: 1307 6866 496

**Personal Details: Please ensure your names are exactly as per your Passport. Please complete all Questions:**

**PASSENGER 1**

Title: \_\_\_\_\_ Surname: \_\_\_\_\_

Given Names: \_\_\_\_\_

Preferred Name: \_\_\_\_\_

Gender: M / F

Date of Birth: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_ Post Code: \_\_\_\_\_

Home Phone: \_\_\_\_\_

Mobile: \_\_\_\_\_

Email: \_\_\_\_\_

Passport Number: \_\_\_\_\_

Nationality: \_\_\_\_\_

Date of Issue: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Expiry Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Planned Departure Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Planned Return Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Medical Information: \_\_\_\_\_

\_\_\_\_\_

Mobility/Assistance Requirements: \_\_\_\_\_

\_\_\_\_\_

Dietary Requirements: \_\_\_\_\_

Emergency Contact Name: \_\_\_\_\_

Emergency Contact Number: \_\_\_\_\_

Any other information: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### Agreement

I have read and accepted the Booking Conditions (*next page*).

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**PASSENGER 2**

Title: \_\_\_\_\_ Surname: \_\_\_\_\_

Given Names: \_\_\_\_\_

Preferred Name: \_\_\_\_\_

Gender: M / F

Date of Birth: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_ Post Code: \_\_\_\_\_

Home Phone: \_\_\_\_\_

Mobile: \_\_\_\_\_

Email: \_\_\_\_\_

Passport Number: \_\_\_\_\_

Nationality: \_\_\_\_\_

Date of Issue: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Expiry Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Planned Departure Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Planned Return Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Medical Information: \_\_\_\_\_

\_\_\_\_\_

Mobility/Assistance Requirements: \_\_\_\_\_

\_\_\_\_\_

Dietary Requirements: \_\_\_\_\_

Emergency Contact Name: \_\_\_\_\_

Emergency Contact Number: \_\_\_\_\_

Any other information: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## DEPOSIT AND FINAL PAYMENT

Following the initial contact indicating your intended participation, a non-refundable deposit is due at the time of booking and the balance is due 90 days prior to departure. Any booking received inside this 90-day period will require payment in full immediately.

## CANCELLATION POLICY/FEE

All cancellations must be received in writing (emails accepted)

- 60 days or more prior to tour departure – loss of deposit
- Between 0-60 days prior to departure – 100% of the tour cost

## UNUSED SERVICES

No refunds will be made if you voluntarily leave the tour for any reason after the tour has begun. No refunds will be made for any accommodation, transport, sightseeing, meals or services not utilized. Different fees may apply to airline tickets.

## PRICES

Tour prices on the tour brochure has been calculated on tariffs valid at time of print and are subject to change up until final payment for tour has been received. Once final payment is received, no surcharges will apply. Should you decide to cancel your tour on the basis of a change of price, then normal cancellation charges apply.

## AMENDMENT FEES

Amendments made after payment of deposit may incur a fee of \$30.00 for each occurrence, plus any charges applied by any associated operator.

## RESPONSIBILITY

Zeppelin Travel Ltd Pty and/or its associated Companies or Agents, act only in the capacity of agents for the passenger in all matters of transport, tour operation and other services. All receipts, tickets, vouchers, coupons or exchange orders are issued subject to the terms and conditions under which transportation and other services are provided. Zeppelin Travel and/or its associated companies or Agents assume no responsibility for loss, injury, accident, delay, or damage or irregularity that may be caused to person or property, however caused arising before commencement and/or during any tour under its management, sponsorship, procurement or otherwise. It is the responsibility of the passenger to make sure he/she is in possession of the proper travel documents and that they are in compliance with current government and transportation companies' regulations. The right is reserved to modify the itinerary in any way considered necessary or desirable, or to change any reservation, hotel feature and/or means of conveyance, without allowance or refund but the extra cost (if any) resulting therefrom must be paid by the passenger. The right is also reserved to cancel or withdraw any tour, to replace any tour leader with another, to cancel or withdraw any booking made for a passenger, or to decline to accept any person as a member of a tour. The transportation companies or firms shall be exempt from all liabilities in respect of any detention, delay, loss, damage, sickness or injury however and by whomsoever caused and of whatever kind occurring of or to the passenger at any time when the passenger is not on board a carrier or conveyance used or operated by the transportation companies or firms. The contract of passage in use by the transportation companies or firms concerned shall constitute the sole contract between transportation companies or firms, and the purchase of these tours and/or passenger. All tickets, deposit tickets, coupons or orders are furnished and issued subject in all respects to those terms and conditions under which the means of transportation or other services provided there by are offered or

supplied by owners, public carriers, or managing agents. The issuance and acceptance of receipts, tickets, vouchers, coupons, or exchange orders shall be deemed consent to the above conditions. The tour is based on flights as detailed in the itinerary, however any other IATA or non-IATA carrier may be used for tour co-ordination.

## TRAVEL INSURANCE

Take out comprehensive travel insurance that will cover costs, including cancellation, luggage, personal effects etc. before you depart. Confirm that your insurance covers you for the whole time you'll be away and check what circumstances and activities are not included in your policy.

## ITINERARY CHANGES

Zeppelin Travel has taken every precaution to ensure that information, and details provided about the tour, and the tour itinerary, is correct and accurate. A great deal of pre-planning has been undertaken to ensure that the details mentioned in the itinerary meet the required standard; however, no responsibility or liability is accepted for any errors, omissions, or alterations contained in either documentation or your itinerary. Carefully check your documentation and ensure all details are correct including names and titles, and they are the same as in your valid passport. Any errors in your documents at the time of departure will be YOUR RESPONSIBILITY if not advised to your tour operator with ample time to correct.

## MEDICAL INFORMATION

It is important to consider your physical and mental health before travelling. Ensure you make an appointment with your doctor or travel clinic for a basic health check-up, and to discuss your travel plans and any implications for your health, particularly if you have an existing medical condition.

## PRICE EXCLUDES

Meals other than specified, Insurance, fuel surcharges, items of a personal nature such as drinks, laundry, phone calls etc and any additional optional excursions. All costs are subject to surcharges which may occur in connection with governmental action or increase in supplier's costs i.e. scheduled air fares, entrance fees etc.

## ZEPPELIN TRAVEL MENU OF SERVICES

As your Travel Specialist, our fees and conditions are separate to any additional terms imposed by airlines, tour operators or suppliers, and enable us to maintain our high level of service standards.

## GENERAL

Upon receipt of these Terms and Conditions, if you wish to take issue with any of them, you should immediately consult your Travel Consultant otherwise you will be deemed to have acknowledged and accepted them.

## BANK DETAILS: Zeppelin Travel

BSB: 484 799

Account No: 123 88 3760

Suncorp